**Amar Anilkumar Dave**

**Amar.dave.sanfranscico2020@gmail.com**

**OBJECTIVE:**

To obtain a challenging position as a Business Analyst, where I can utilize my skills and expertise that will enable business, add value and provide opportunities for professional growth.

**PROFESSIONAL SUMMARY:**

* 12+ years of professional experience as a Sr. Business System Analyst/ Sr. Data Analyst with excellent understanding, analyzing, and documenting Business Requirements, Functional Specifications, Business Process Flow, Business Process Mapping, and Modeling
* Major Experience working with Auto-DSP (Digital Sales Platform) clients as an IT Project Manager/ SCRUM Master/ Business System Analyst for multiple projects.
* Experience as Business System Analyst with expertise in Healthcare Insurance processes, Business Process Engineering, Systems/ Solutions Engineering, Strategic Planning, and Systems Analysis
* Extensive experience in analyzing, requirements gathering and writing system functional specifications.
* Extensive experience in documentation of business requirements and system functional specifications, including BRD, FRD, and FSD
* 6+ years of Client Server and Web application experience in design, development, analysis, implementation and testing using Java/J2EE Technologies
* Proficient in BPR (Business Process Reengineering) Systems design, development, and implementation
* Solid understanding of Rational Unified Process (RUP) using Rational Rose, Requisite Pro, Unified Modeling Language (UML), Object Modeling Technique (OMT), Extreme Programming (XP), Rational Software Architect(RSA)
* Expert in Multi Health System Application Development, Testing and Execution
* Expertise in Software Development Life Cycle (SDLC) that includes Requirements Analysis, Design, Coding, Testing, Implementation and Maintenance along with methodologies like Object Oriented Analysis and Design (OOAD)
* Project experience in design and development of J2EE applications using Core Java, Java collection, JDBC, Servlets, JSP, Enterprise Java Beans, XML, Java Beans, Struts, JQuery
* Excellent Knowledge on Cloud Computing and Web Services
* Proficient with the Scorecard an enterprise tool for the evaluation and communication of the strategic objectives
* Experienced in e-Learning and xAPI System development.
* Expert on Health Care Hospital Lab Management System, Lab Imaging Process and on Lab Data Management
* Experienced in Data Analytics, Data Scrubbing, Data Massaging, Data refinement.
* Experienced working on Cloud base Clinical Trial Monitoring System
* Experienced working on Identity Management Tools like CIAM
* Experience in implementing Service Oriented Architecture (SOA) using Web Services (SOAP, WSDL, Rest, JAX-WS)
* Experience in various open source frameworks like Struts2.0/1.2, and ORM Technology like Hibernate 3.0
* Experience in client-side Technologies such as HTML, DHTML, CSS and JavaScript
* Experience working on HP Quality Center, HP ALM, Microsoft Team Foundation Server
* Strong experience of developing data models using Hibernate POJO's and configuring Hibernate persistence layer.
* Experienced in deploying applications on WebLogic, Apache Tomcat, IBM WebSphere application servers.
* Strong understanding of relational database management system (RDBMS), and MS SQL, DB2, MySQL and Oracle.
* Extensive experience with Medicare/Medicaid processing as well as the Claims/Billing
* Knowledge and vast experience of BABOK
* Hands on experience with both Open source and Licensed tools like IBM Rational Application Developer (RAD), IBM WebSphere Studio Application Developer (WSAD)
* Excellent experience working on creating folders, Users and Roles for the different Users to use SharePoint.
* Experience with **Facets** Application Groups: Claims Processing, Guided Benefit Configuration, Medical Plan, Provider, Subscriber/Member, Utilization Management
* Excellent knowledge of HIPAA standards, EDI (Electronic data interchange) Transaction syntax like ANSI X12, Implementation and Knowledge of HIPAA 5010 code sets, ICD-9, ICD 10 coding and HL7
* Hard working, positive thinking, self-starter with a strong goal orientation
* Excellent meeting facilitator with excellent interpersonal and conflict resolution skills.

**PROFESSIONAL EXPERIENCE:**

**AHM (American Honda Motors) Sep. 21 to Present**

***Project Manager/ SCRUM Master / Business System Analyst***

The AHM (American Honda Motors) is a great organization in the Greater Los Angeles Area serving millions of customers with their Automotive needs with excellent line of vehicles inventory. The Project “Cookie Tool Management” is to bring all AHM’s B2C digital properties in compliance with the latest CCPA & CPRA state regulations. Implemented One Trust Cookie Tool on 35 + AHM owned digital properties.

* Gathered, Detailed and Documented high level Business Requirements and Technical Requirements from the Business.
* Conducted JAD (Joint Application Development) Session with the Business and Technology Team.
* Conducted JRP (Joint Requirements Planning) Session with the Business and Technology Team.
* Designed and Developed Solution Diagram, Workflows, Process Flows and Data Flow Diagrams to Support the ARC Implementation.
* Designed and Developed FRD (Functional Requirements Document), Use Cases and Policy Documents.
* Designed and Developed the Business Processes and workflows to reengineering the BPR.
* Prepared ARC Project Planning Documents, Project Schedule, Project Charter, Project Budget, and many other Project Management Related Documents.
* Designed and Developed end to end Process Diagram and Solution Diagram to propose the Solution to the Business.
* Successfully delivered 35+ B2C sites with the Cookie Tool implementation working under Honda's IT Managers, Honda's Privacy Group Officers, and working with Deloitte, Martech, OneTrust and more than 30 plus external agencies, Internal teams and different stakeholders while working as an IT Project Manager/SCRUM Master/Business System Analyst.
* Successfully delivered the HELMS Honda ADF Implementation working as a Business System Analyst/CRM Project Coordinator working with 35 plus external vendors and stakeholders.
* Successfully delivered the HELMS Acura ADF Implementation working as a Business System Analyst/CRM Project Coordinator working with 35 plus external vendors and stakeholders.
* Successfully delivered 8 Major quarterly Salesforce Production Release within these last two years while working as an IT Project Manager/Business System Analyst.
* Managed CIAM Production Support, HELMS Production Support from the beginning till today's date.
* Successfully working as an AHFC Bridge Owner for the past 1.5 years as a Business System Analyst managing the AHFC SDLC requirements.
* Successfully delivered CPO Leasing Honda Payment Estimator Calculator while working as Business System Analyst and Quality System Analyst.
* Successfully delivered 2022 Honda's Penn Testing Conducted by Optiv working as an IT Project Manager/ Business System Analyst
* Successfully managed the new vendors onboarding process on the HELMS system for multiple vendors while working as a Business System Analyst/IT Project Manager
* Certified 10 plus vendors into the production for the HELMS STAR implementation while working with multiple external vendors, different IT & Non IT Business Stakeholders as an IT Project Manager/Business System Analyst.

***Environment:* One Trust, HTML, CSS, JSON, REACT,** Ruby on Rails, JSON, Postgres SQL, AWS (Amazon Web Services) S3,EDI ANSI X12/HIPAA, Medistat, Rational Requisite Pro, SharePoint 2013, Mercator, Axway Gateway interchange 5.7, xAPI, Microsoft Azure, XML, MS Office, Confluence, MS Teams, MS SharePoint, JIRA, MS Project, Visio, Rational Rose, TestDirector, PL/SQL, DB2, TOAD, Cobol, IBM WebSphere, Windows NT/XP

**ROA (Remarketing of America) Mar. ‘18 to Sep. 21**

***Sr. Business System Analyst***

The ROA (Remarketing of America) is known for the Full-Service Risk Management and Loss Mitigation provider of Recovery and Remarketing services for the financial Service provider organizations. The project “Auto Refund Claims Recovery” is to design an Application exclusively to address the operational needs of claims, developing a stand-alone module outside the REACKT System with the API (Application Programming Interface) using Ruby on Rails to support Claims.

* Gathered, Detailed and Documented high level Business Requirements and Technical Requirements from the Business.
* Conducted JAD (Joint Application Development) Session with the Business and Technology Team.
* Conducted JRP (Joint Requirements Planning) Session with the Business and Technology Team.
* Designed and Developed Solution Diagram, Workflows, Process Flows and Data Flow Diagrams to Support the ARC Implementation.
* Designed and Developed FRD (Functional Requirements Document), Use Cases and Policy Documents.
* Designed and Developed the Business Processes and workflows to reengineering the BPR.
* Prepared ARC Project Planning Documents, Project Schedule, Project Charter, Project Budget, and many other Project Management Related Documents.
* Designed and Developed end to end Process Diagram and Solution Diagram to propose the Solution to the Business.
* Captured and documented requirements for disconnected processes and outdated static data for Kinaxis RapidResponse system. Designed and documented supply chain planning and associated core planning for the implementation.
* Captured and documented requirements of the Scorecard enterprise evaluation management tool.
* Worked on Identity Management requirements for the CIAM tool to protect and prevent the identity theft from the internal system.
* Worked as a SCRUM Master, conducting daily SCRUM call with the Business and Technology teams.
* Set up the Agile Rapid Action Development Process for the Project Development and Implementation.
* Worked with Developers to explain the detailed Business, Functional and Technical Requirements for the ARC Implementation using Ruby on Rails.
* Build the ARC Architecture Diagram and got sign off on proposed Solution from the Business.
* Understood the detail business Processes and Requirements for the ARC implementation and provided a Subject Matter Expert knowledge to the Business for the ARC implementation.
* Conducted manual testing to support and validate development meets the Business Requirements.
* Reviewed and Documented RSPEC Testing Documentation for the ARC implementation.
* Captured requirements for ARC E-learning in mobile application.
* Conducted user testing for API mobile application.
* Used Microsoft Azure service environment to build and deploy test cases and to manage the application.
* Conducted UAT sessions with the Business for the individual Sprint and got Sign off on completed Development work.
* Prepared Sprint Planning Template and prioritized Sprint Requirements for the individual Sprint.
* Designed and Developed UAT Test Cases and Test plan for Business to conduct the UAT Testing.
* Gave Presentation to the Higher Management and Subject matter Experts on Project Delivery and Timeline.
* Prepared monthly Steering Committee Report for the Management to make Strategic decision on Project Funding and Timeline.
* Entirely manage the ARC development and Implementation as a Project manager.

***Environment:*** Ruby on Rails, JSON, Postgres SQL, AWS (Amazon Web Services) S3,EDI ANSI X12/HIPAA, Medistat, Rational Requisite Pro, SharePoint 2013, Mercator, Axway Gateway interchange 5.7, xAPI, Microsoft Azure, XML, MS Office, MS Project, Visio, Rational Rose, TestDirector, PL/SQL, DB2, TOAD, Cobol, IBM WebSphere, Windows NT/XP

**Department of Health - Trenton, NJ Feb. ‘16 to Mar. ‘18**

***Sr. Business System Analyst / Data System Analyst***

The Project is all about migrating a WIC (Women, Infant and Child) Access system from Client server structure to Centralized Web base (WOW- WIC on the Web) robust system which incorporates several modules including Clinic, Nutrition, Vendor, Admin, Finance and Farmers Market to better assist the support and the delivery of the USDA funded program.

* Main resource in between the New Jersey State, USDA, and Implementation partner to facilitate the different JAD (Joint Application Development) sessions and lead the whole system development and Implementation process.
* Delivered the knowledge of the WIC program as a subject matter expert for the State of New Jersey to successful implementation of the WOW system.
* Conducted several meetings with the State prime WIC resources and subject matter experts from the North Highland to capture the requirements related to different modules of the WIC program.
* Researched on the USDA guidelines for the Nutrition, Food packages design and development to serve the NJ State WIC beneficiaries in a good manner.
* Captured Business Requirements related to CTMS (Cloud Base Clinical Trial Monitoring System).
* Documented BRD (Business Requirements Documents), System User manuals, System Technical Manuals, System Report Manuals and System Training manuals for the newly developed WOW system.
* Implemented requirements for Cloud Base Clinical Data Management System to Capture, Manage and Report the Clinical Research Data.
* Detailed and Documented requirements as well as UAT test cases for the BPR process of DOH WIC program
* Participated in the Statewide Pre UAT-super users Training for the Clinic and Nutrition modules.
* In an Agile framework attended and facilitated Defect review sessions with the State, North Highland and KPMG resources.
* Conducted system as well as integration testing using HP ALM (Quality Center).
* Addressed the prime concerning issues related to Data Conversion in between the Legacy system and Transferred system.
* Conducted Training meetings with the State, North Highland and KPMG resources to develop the Statewide Training plan and Agency Training Roll out schedule.
* Attended and facilitated biweekly Project Status calls to the State, North Highland and KPMG resources.
* Participated in a monthly steering committee meeting with the different teams and the leadership team in the WIC program for the State of New Jersey.
* Followed and implemented Agile practice framework for the WOW project throughout the system development phase.

***Environment:*** EDI ANSI X12/HIPAA, Medistat, Rational Requisite Pro, SharePoint 2013, Mercator, Axway Gateway Interchange 5.7, XML, MS Office, HP ALM, MS Project, Visio, Rational Rose, TestDirector, DB2, Toad, Cobol, WebSphere

**CVS Health - Florham Park, NJ Mar. ‘14 to Feb. ‘16**

***Sr. Business System Analyst***

The Project was to develop the Responsive PDP Page Redesign for the CVS.com web portal as well as for the devices like Desktop, Tablet and Mobile. This project was divided into two parts Responsive redesign and SKU Groupings. The project aim was to create more enhanced and easy application access experience for the CVS customers on the different devices.

* Attend all weekly and biweekly Responsive PDP Page Redesign business as well as IT meetings with the different stakeholders.
* Gathered and documented business and functional requirements related to Responsive PDP Page Redesign.
* Captured the High-Level Business Requirements and Functional Requirements for the newly developed CVS Pharmacy Benefit Management System.
* Involved in preparing Design Documents.
* Involved in the process of integration and installation of new releases.
* Developed the specifications for the Java based web services and JSPs implementing custom tags and HTML code required for the web application.
* Involved in the process of evaluating procedures and processes.
* Gathered, Detailed and Documented Requirements for the CVS Pharmacy’s MTM (Medication Therapy Management) System to provide excellent services to CVS Health beneficiaries.
* Captured, and documented requirements for the Business Process Change management (BPR).
* Prepare Business Requirement documents to implement Veeva Vault Validation System, conducted Validation testing.
* Worked on ATG Health Care B2B System scenarios to develop the Workflows.
* Conducted the Validation and Verification of the Oracle ATG Data Sets during the User Acceptance Testing for the ATG Health Care System.
* Maintained application security by monitoring compliance to standards.
* Performed validations by using Restful Web Services with JAX-RS.
* Developed the requirements for an AngularJS based mobile application.
* Conducted Stand up meetings with the Project team daily and discussed the Agendas for the day.
* Created Sprint planning and prioritize sprint development process.
* Provided the status update reports to the senior management and presented the project progress verses project timeline.
* Performed end to end process as well as overall system testing using HP ALM (Quality Center).
* To Establish online safe and secure communities across the CVS Health different stakeholders, business Partners, vendors, customers and to the regulatory bodies captured requirements to configure Axway Gateway interchange 5.7.
* Created a prototype for the technical dashboard delivery and into B2B transmission and service levels.
* Captured the functional requirements for advanced KPI and SLA Monitoring.
* Worked on SharePoint to manage the document repository.
* Created folders, Users and Roles for the different Users to use SharePoint.
* To get sign off and final approvals on different artifacts created for the Responsive PDP Page Redesign.
* To organize meetings with the different vendors of CVS like Monette, web collage, Bazaar voice, Motion point and keynote to capture the third-party requirements for the Responsive PDP Page Redesign.
* To work with the developers, UX and UI teams to revalidate the functional requirements for the Responsive PDP Page Redesign.

***Environment:*** Angular JS, Java,EDI ANSI X12/HIPAA, Axway Gateway Interchange 5.7, PL/SQL, Medistat, SharePoint 2013, Rational Requisite Pro, HP ALM, Mercator, XML, MS Project, Visio, Rational Rose, TestDirector, DB2, Toad, Cobol, IBM WebSphere, Windows NT/XP

**AmeriHealth Caritas Family of Companies - Philadelphia, PA Nov. ‘13 to Feb. ‘14**

***Sr. Business System Analyst***

The scope of this project is to update the TMSIS Reporting structure for all the affected lines of business at AmeriHealth Caritas. The project aims to comply with the TMSIS regulatory requirement from the CMS.

* Assist the project manager in identifying requirements, project scope and project management activities.
* Gathered and documented detailed business requirements for the TMSIS project of the state of Louisiana.
* Coordinated JRP (Joint Requirements Planning) and JAD (Joint Application Development) sessions with different stakeholders for the TMSIS project.
* Designed workflows and prototypes to integrate the SharePoint system with the TMSIS reporting system.
* Captured detailed Functional requirements to redesign the new SharePoint system.
* Prepared Functional Design and Technical Design Documents and Developed stateless session EJBs for encapsulating the business logic. Worked extensively in a multithreading environment.
* Involved in user’s acceptance testing for the TMSIS project.
* Prepared Test cases, Test Scenarios, and Reports for The TMSIS testing to report to the CMS.
* Identified new business processes and Workflows to help business for BPR process.
* Developed the System Work Flows for the Client’s Internal Lab Management System.
* Designed Prototypes of Report formats and identified Metadata for the MDM Systems using SQL queries.
* Successfully defined and implemented Project Management processes and procedures based on BABOK and PMBOK for multiple groups.

***Environment:*** EDI ANSI X12/HIPAA, Medistat, Rational Requisite Pro, SharePoint 2013, Mercator, Axway Gateway Interchange 5.7, XML, MS Office, MS Project, Visio, TestDirector, PL/SQL, DB2, Cobol, WebSphere, Windows

**Centers for Medicaid and Medicare Services - Fairfax, VA Feb. ‘12 to Oct. ‘13**

***Sr. Business System Analyst***

Guide team members in successful web interface development for Provider Enrollment, Chain Ownership System (PECOS), a centralized database, improving individual, organization, and affiliated relationships across Medicare program. Spur product development by authoring and editing technical documents encompassing System requirements, software design, interface control, and test cases.

* Assist in the set-up of the new hospital web portal and document new business processes to support training roll outs.
* Responsible for the design and development of the application in J2EE using MVC architecture, JSP for the presentation layer, and Hibernate for the Data Access layer.
* Successfully defined and implemented Project Management processes and procedures based on BABOK and PMBOK for multiple groups.
* Extracted the Business Requirements from the end users keeping in mind their need for the application and prepared Business Requirement Documents (BRD) using Rational Requisite Pro.
* Created screen-mock-ups using Eris to review the requirements and provide feedback on the design screen. Also, used Microsoft Paint to create ad-hoc screen mock-up to review with the users.
* Involved in the process of integration and installation of new releases.
* Involved in the process of evaluating procedures and processes.
* Responsible for development of DAO’s (Data Access Objects) to interact with the database using JDBC.
* Generated test cases in Claims Analyzer Editor Professional to ensure the unification with CPT-4 and ICD-9 codes
* Captured the high-level Business requirement for their MDM (Master Database Management system).
* Implement SharePoint for team collaboration and Document Management.
* Work with Project Manager to document informatics and software needs (2 existing hospitals) that will serve as final processes for the new hospital.
* Obtained Data requirements, identified data sources, determined the content of data fields, and created Data Mapping Documents and performed Data Extraction and Data Compilation using SQL queries.
* Designed custom application in .NET Framework and SQL Server 2000 to communicate, trade information between the SunGard and mainframe system (BETA) using XML.
* Involved in the full HIPAA compliance lifecycle from gap analysis, mapping, and implementation and testing for processing of Medicaid Claims.
* Used Rational Unified Process (RUP) and Rational Rose to create UML Models to design and manage requirements using Rational Requisite Pro throughout the full lifecycle of the project.
* Excellent experience working on creating folders, Users and Roles for the different Users to use SharePoint.
* Worked with tools such as Amdocs CRM/Clarify, MS Project, IBM Filene P8, UML and MS Visio.
* Performed Data Analysis of existing data through SQL and experience with EDI & ETL.
* Used IBM WebSphere Business Modeler to fully visualize, comprehend, and document the business processes. To model and optimize the business-critical processes.
* Used IRISE Studio for designing and simulation of web applications.

***Environment:*** EDI ANSI X12/HIPAA, Medistat, Rational Requisite Pro, Mercator, XML, SharePoint, MS Office, MS Project, Visio, Rational Rose, TestDirector, SQL Server 2008, DB2, Toad, Cobol, WebSphere, Windows

### Texas Medicaid Healthcare Partnership - Austin, TX  Sep. ‘10 to Jan. ‘12

***Sr. Business System Analyst***

* Involved in development phase meetings for Business Analysis and Requirements Gathering.
* Worked on U.S. Census Bureau data, including demographic, economic, and geographic data.
* Designed Data Stage ETL jobs for extracting data from heterogeneous source systems, transform and finally led into the Data Marts.
* Developed programs for accessing the database using JDBC thin driver to execute queries, prepared statements, Stored Procedures and to manipulate the data in the database.
* Responsible for applications using JavaScript in the web page validation, Struts Validator for server-side validation; Design patterns of Delegates, Data Transfer Objects and Data Access Objects.
* Used ClearCase for source code control and JUnit for unit testing.
* Involved in peer code reviews and performed integration testing of the modules. Followed coding and documentation standards.
* Used SharePoint for the purpose of managing documents and for hosting websites which was used to access shared workspaces and documents.
* Used XML, XSL, and XSLT for developing a dynamic and flexible system for handling data.
* Used Soft Test software with pseudo code to ensure test cases covered all branches of a project's code impacting the system. (The system is an IBM mainframe-based system that contains the master set of customer information used to bill customers).
* Data mapping, logical data modeling, created class diagrams and ER diagrams and used SQL queries to filter data within the Oracle database.
* Designed and developed User Interface with ASP.NET and HTML.
* Preparing BRD, Business Cases, and presentation to the clients, Business Re-engineering proposals.
* Built business requirements in the Medicare Advantage (MA) requirements database and created Project Requirements Document for all functional areas.
* Implement SharePoint for team collaboration and Document Management.
* High level design, for new process, integrating with legacy and **Facets**.
* Was Involved in meeting with Clinical Users and Clearing Houses to determine the format of the ICD-10CPT codes
* Experienced working with x12 version 5010 transactions and ICD 10-CM and ICD 10-PCS Code sets change analysis, design, and migration strategy.

**Environment:** Accentual Data Stage 6.0 (Manager, Director), IBM DB2/UDB Universal Database Oracle 8/9i, Teradata, MS SQL Server 7.0, Cobol, Rational Requisite Pro, WebSphere, HTML, XML, UNIX, DB2, GIS Tools, Windows NT, Sybase

**Oxford Health - Hartford, CT Jan. ‘09 to Aug. ‘10**

***Business System Analyst***

**Group Health Insurance, Chicago, IL Jan. ‘08 to Dec. ‘08**

# *Business System Analyst*

**TECHNICAL SKILLS:**

OOAD (OOA/OOD), RUP, UML, SDLC, Waterfall, QA, WAP,CVS,TEAMMATE, MS Access, SQL Server, MySQL, PL/SQL, SQL, Oracle DBA, Windows 98/2000/XP, basic UNIX, IBM’s Rational Rose, HTML, basic DHTML, basic XML, MS Office Suite-Excel Macros, JAVA, JavaScript, Project, iRise, .Net, Visio, Microsoft Azure, Adobe Photoshop, Flash, Rational- Rational Rose, Rational XDE, EMR, Mercury Test Director, DOORS, Business Process Modeler, Axway Gateway interchange 5.7, RequisitePro, Analyst Studio, HP Quality Center, HP ALM, CaliberRM, Crystal Reports, Business Objects, MicroStrategy, various NIKU products, C, C++, SharePoint, Docushare, BASIC, Intermediate level-Visual Basic.

**EDUCATION:**

Master of Business Administration in Project Management

Master of Science in Software Engineering

Master of Science in Information Technology

Bachelor of Commerce

Linked In:

[**https://www.linkedin.com/in/amar-kumar-2ba5ab1a2/**](https://www.linkedin.com/in/amar-kumar-2ba5ab1a2/)